

2009 Texas-OU  
KICK-OFF SEMINAR

Ultimate Claims Handling XIV



*Friday, October 16, 2009*

*8:00 A.M.-5:15 P.M.*

*4200 Cityplace Conference Center*

*2711 North Haskell*

*Dallas, Texas 75204*

*sponsored by*

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- 1:00 p.m. **CONSUMER PROTECTION:** *Stowers* Doctrine, Insurer good faith, bad faith, Texas Insurance Code, the duties and standards of adjusters.  
J. Gordon McHaney
- 1:30 p.m. **2009 UPDATE: POINTING FINGERS, SHIFTING BLAME AND TAKING CREDIT:** Third-Party Liability, Responsible Third Parties, Contribution, Indemnity and Settlement Credits (Man, do I have a headache).  
W. Richard Ellis
- 2:00 p.m. **PRODUCTS LIABILITY:** Update on the year's best products liability cases.  
Catherine L. Kyle
- 2:30 p.m. **NEGLIGENCE AND GENERAL LIABILITY UPDATE**  
Erin Westendorf
- 3:00 p.m. **Break** (More Refreshments! More Bathrooms! More Phone!)
- 3:15 p.m. **MEDICARE AND MEDICAID:** What every insurer and insured needs to know.  
Ranelle M. Meroney
- 3:45 p.m. **PAID OR INCURRED; SUBROGATION/LIENS:** including a discussion of the "made whole" doctrine, ERISA, workers comp, hospital liens and a whole bunch of other liens you never heard of, but can ruin your life.  
J. Gordon McHaney
- 4:15 p.m. **PANEL DISCUSSION:** The year in review, and oh what a year it was!  
Catherine L. Kyle, Timothy B. Poteet, J. Gordon McHaney, Ranelle M. Meroney, David E. Chamberlain
- 5:15 p.m. **COCKTAIL RECEPTION** (Eat! Drink! Get Continuing Education Certificate!)

# *Last year's reviews*



*"Very good course. Very well organized."*

*"I look forward to next year – will be in attendance & will encourage others to attend."*

*"This course was by far one of the best I have ever attended."*

*"Well, at least the parking is free."*

*"Who is your chef? Yum, Yum."*

*"These seminars are always on useful topics & presented in such a way that it is easy to understand & relate"*

*"Outstanding seminar!"*

*"This seminar is literally like the Lexus of seminars in this state. The material is and has been so informative that I have literally pirated copies of your handout material each year for the past several years. The material and the presentations are simply stellar. The speakers are conversant and fluent in all their respective areas of knowledge and expertise which is refreshing. The location is great and the timing each year is perfect (GO HORNS!!). I recommend this seminar to all my adjuster friends and colleagues alike."*

*Also sponsored by*



**Registration Form**

***THE FAMOUS***  
**Ultimate Claims Handling XIV Seminar**  
**October 16, 2009**  
**4200 Cityplace Conference Center, Dallas, Texas**

Registration fee (includes course book, breakfast, lunch, snacks and cocktail reception):

One person - \$55.00

If registering 3 or more people - registration fee is \$50.00 per person

Please register \_\_\_\_\_ (# of individuals). You may copy this registration form for each person in group enrollments.

Name \_\_\_\_\_

Title \_\_\_\_\_

Company \_\_\_\_\_

Mailing  
Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone Number ( \_\_\_\_\_ ) \_\_\_\_\_

Email Address \_\_\_\_\_

\_\_\_\_\_ I am paying by check (enclosed) payable to Chamberlain ♦ McHaney for  
\$ \_\_\_\_\_.

If paying by credit card, you may pay online at [www.chamberlainmchaney.com](http://www.chamberlainmchaney.com). Visa, Mastercard, Discover, American Express and Paypal accepted.

Return the registration form(s) and appropriate fee no later than **October 1, 2009** to:

Sylvia Moran  
CHAMBERLAIN ♦ MCHANEY  
P.O. Box 684158  
Austin, Texas 78768-4158

Free self-parking available in garage.