

2017  Texas -OU

## KICK-OFF SEMINAR

# ULTIMATE CLAIMS HANDLING XXII



*Friday, October 13, 2017*

*8:15 A.M.-5:15 P.M.*

*Cityplace Conference Center*

*2711 North Haskell*

*Dallas, Texas 75204*

*sponsored by*

**CHAMBERLAIN ♦ McHANEY**

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TEXAS LAWYERS

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# 2017 ULTIMATE CLAIMS HANDLING XXII

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2711 N. Haskell  
Dallas, Texas 75204

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**CHAMBERLAIN♦MCHANEY**  
And the Staff of *TEXAS UPDATE!*

**COURSE INTRODUCTION:** This fast paced, information packed, one-day, fully accredited seminar covers every aspect of modern claims handling. Our speakers and detailed course materials have all the information you need to succeed. Your registration fee includes course book, breakfast, lunch, snacks and a cocktail reception.

## **PROGRAM:**

- 7:30 a.m.     **Registration and Continental Breakfast:**  
Oaklawn I & II, Cityplace Conference Center
- 8:15 a.m.     **SLIP, TRIP, FALL, OUCH!:**An update on premises liability (non-worksites liability).  
Rudolph K. "Rudy" Metayer
- 8:45 a.m.     **AUTOMOBILE CLAIMS:** Liability, UM/UIM, MedPay  
Melissa B. White
- 9:15 a.m.     **BIG 2017 INSURANCE COVERAGE DECISIONS:** Duty to Defend, Duty to Indemnify, Additional Insured, Contractual Liability.  
Timothy B. Poteet
- 9:45a.m.     **NEGLIGENCE AND GENERAL LIABILITY UPDATE**  
Erin Westendorf
- 10:15a.m.    **Break** (Refreshments! Bathrooms! Phone!)
- 10:30a.m.    **CONSUMER PROTECTION/ETHICS:** Insurer's duty to settle; understanding and working with *Stowers* issues and extra-contractual liability, including considerations of professional duties towards insureds.  
J. Gordon McHaney



**CONTINUING EDUCATION CREDIT:**

Certified for a total of 8.50 hours continuing education credit by the Texas Department of Insurance, of which .50 hours is ethics/consumer protection credit. Texas Department of Insurance does not permit partial credit. **All day attendance is required.** State Bar of Texas Committee on MCLE has approved course for 8.00 MCLE and State Bar College accredited hours, of which .50 hours is ethics credit This course has been approved by the Texas Board of Legal Specialization for certification and recertification continuing legal education for paralegals for a total of 5.00 hours in the specialties of Civil Trial Law/Personal Injury Trial Law.

# Last year's reviews



*"Great seminar – thank you!"*

*"I look forward to this seminar every year. The legal updates and discussions are beneficial...material is well-organized. Presenters are clearly knowledgeable. Classroom engagement is always great as well. Testament to the engagement of presenters!"*

*"I enjoy hearing updates on cases!"*

*"The most informative CE – Class I have attended for the past five years . Thank you for this annual seminar!"*

*"Broad reaching, and informational course!"*

*"Great seminar as usual...love it!"*

## Ultimate Claims Handling XXII Sponsors



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